

United States Postal Service®

INDUSTRY ALERT

December 11, 2019

UPDATE: *PostalOne!* System - MicroStrategy Reporting Issue

Following is an update related to Incident #4633011 which was closed on Monday, December 9, 2019.

The Mailer Scorecard and Drill Reports are now up to date for eInduction, Full Service, and Move Update programs.

Below is the status of data processing for the Mailer Scorecard and Drill Reports:

Program	Data Current As Of
eInduction	Current - Up-To-Date Data
Full Service	Current - Up-To-Date Data
Move Update	Current - Up-To-Date Data
Seamless	Sunday, December 8, 2019

It is anticipated that Seamless will reflect up-to-date data no later than Monday, December 16, 2019; and November Assessments would occur no later than Tuesday, December 17, 2019.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (1-800-522-9085).

We apologize for any inconvenience.

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